



## Smart Vision Lights Return Policy

Smart Vision Lights offers a 30 day full credit return policy. LIGHT(S) MUST BE IN 100% NEW CONDITION TO RECEIVE FULL CREDIT. SVL must be contacted to issue an RMA number for all returns. Returns will not be accepted without an RMA (Return Materials Authorization) number clearly listed on the return packaging slip or on the return package shipping label.

Smart Vision Lights is not responsible for any shipping charges, brokerage, or import/export fees associated with the return of said items. Those seeking credit must ship items DDP (Delivered Duty Paid) and are 100% responsible for all charges related to returns.

- Product(s) returned within 30 days from the date of shipping in 100% NEW CONDITION will receive full credit.
- Product(s) returned after 30 days from the date of shipping in 100% NEW CONDITION are subject to a 15% restocking fee.
- Product(s) returned after 60 days from the date of shipping in 100% NEW CONDITION are subject to a 30% restocking fee.
- Beyond 90 days from the date of shipping, all returns must be approved by an SVL representative (contact us).

All product(s) returned in less than 100% new condition will be evaluated and subjected to a remanufacturing fee. Remanufacturing fees range from 10% to 50% of the purchase price. If the product(s) are deemed not repairable by our staff, Smart Vision Lights will exercise the right to deny credit.

Custom products are subject to our 5 year limited warranty\*, but are NOT RETURNABLE UNDER ANY CIRCUMSTANCES regardless of time from date of ship.

Please return lights to:  
Smart Vision Lights  
2359 Holton Road  
Muskegon, MI 49445